



AASCIF IT COMMITTEE WORKSHOP

★ HIGHLIGHTS

DATES

September 23 - 25, 2009

LOCATION

Omni Hotels La Mansion Del Rio
San Antonio, Texas

REGISTRATION FEE

\$300

WEDNESDAY, SEPT. 23

6:00 p.m. - Evening reception

THURSDAY, SEPT. 24

Group dinner - Acenar

RAFFLE

Register by August 17 to be entered into a drawing for one of two Deluxe River View Room Upgrades and VIP Valet Parking Passes. See Registration Form for details.

★ HOTEL

ADDRESS

Omni Hotels La Mansion Del Rio
112 College Street
San Antonio, Texas 78205

COST

Hotel reservations are not included in the registration fee. Room rates are \$179.00 per night +taxes.

RESERVATIONS

Call reservations at 1-800-THE-OMNI and identify yourself as part of the AASCIF IT Workshop.

Reservations need to be made on or before Monday, August 17, 2009.

CANCELLATIONS

Cancel seven days prior to arrival date to avoid penalty of one night's room charge and tax.

★ TRAVEL

TAXI CABS

At the airport, taxi cabs are available on the lower level curbside, outside of baggage claim, at Terminal 1 and at the front curbside of Terminal 2 just outside baggage claim.

Fare to San Antonio downtown areas are approximately \$20 to \$23.

SATRANS SHUTTLE

San Antonio's official airport shuttle, Satrans, provides shuttle service from the San Antonio International Airport to the downtown hotels from 7:00 a.m. to 1:00 a.m. daily. Tickets are sold at baggage claim in Terminal 1 and Terminal 2.

HELPFUL WEBSITES

- **Hotel** — www.omnihotels.com/FindAHotel/SanAntonioLaMansionDelRio
- **Airport** — www.sanantonio.gov/aviation
- **Satrans Shuttle** — www.saairportshuttle.com
- **Tourist Information** — www.visitsanantonio.com
- **Acenar** — www.acenar.com

QUESTIONS?

- **Becky LeClair**
207-791-3532
rleclair@memic.com

AASCIF ★ SAN ANTONIO, TX

SEPTEMBER 23-25, 2009



REGISTRATION FORM

★ REGISTRANT INFORMATION

Name: _____

Title _____

Company/State Fund _____

Address _____

City _____ State/Province _____ Zip _____

Phone _____ Fax _____

E-mail _____

Guest Name _____

★ CONFERENCE FEES

REGISTRATION COST, WHICH INCLUDES ALL EVENTS AND DINNERS: \$300.

IF YOU WILL BE BRINGING A GUEST, THEIR COSTS WILL BE:

Check box if attending Wednesday night reception. Registrant Guest: no cost

Check box if attending Thursday's group dinner. Registrant Guest cost: \$25

REGISTRANT COST	\$300
TOTAL GUEST COST	
TOTAL AMOUNT	

MAKE CHECKS PAYABLE TO MEMIC.

REGISTER BY AUGUST 17 TO BE ENTERED TO WIN ONE OF TWO DELUXE RIVER VIEW ROOM UPGRADES AND VIP VALET PARKING PASSES

Check box if you'll have a car and would like to be put in the drawing for parking passes. VIP Valet

**REGISTER BY
AUGUST 17, 2009**

**MAIL REGISTRATION
FORM AND CHECK TO**

**MEMIC
BECKY LeCLAIR
261 COMMERCIAL ST.
PORTLAND, ME 04101**

DIETARY REQUESTS

PLEASE CONTACT
BECKY LeCLAIR
RLECLAIR@MEMIC.COM
(207) 791-3532

WORKSHOP

CANCELLATIONS

NO REFUNDS AFTER AUG. 17.
REFUNDS IN FULL
BEFORE AUG. 17.
SEND CANCELLATION NOTICE
IN WRITING AND MAIL TO
BECKY LeCLAIR AT MEMIC.



WORKSHOP TOPICS

DELIVERING EFFECTIVE MANAGEMENT REPORTS

SECURITY

- Breach notification
 - Security awareness
 - Penetration testing
 - Work from home – work from anywhere
 - Mobile devices
-

LEVERAGING THE INTERNET

- Agent interactions
 - Other external stakeholders
 - Reaching new audiences (Gen Y, etc.)
-

EXPENSE MANAGEMENT

- Justifying technology investments
 - Balancing IT investments
 - Project work vs. maintenance work
-

CONTENT MANAGEMENT AND COLLABORATION

- SharePoint
 - Information repository
 - Workflow
-

SOLVING INTEGRATION ISSUES

- Small, medium and large companies
-

ROUND TABLE/PANEL DISCUSSIONS